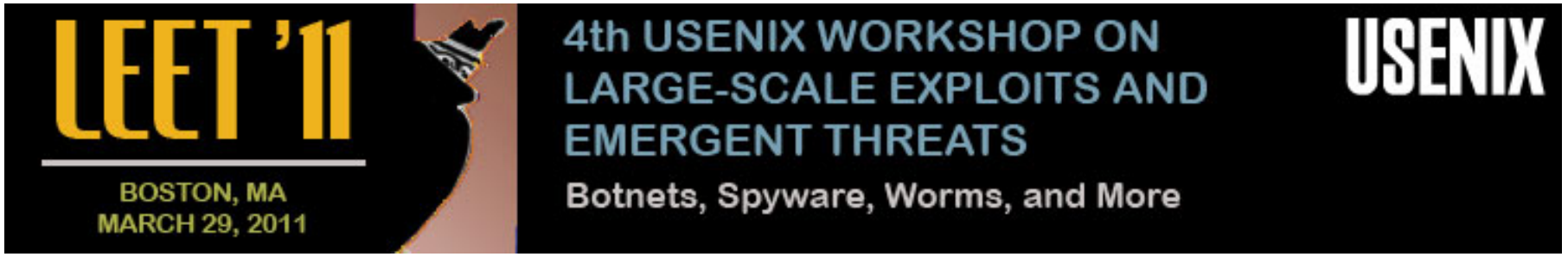

Exposing the Lack of Privacy in File Hosting Services

Nick Nikiforakis
Marco Balduzzi
Steven Van Acker
Wouter Joosen
Davide Balzarotti

KATHOLIEKE UNIVERSITEIT LEUVEN

EURECOM

Sharing is caring

- Internet expanding
  - More users
  - More Web services
  - More Web technologies
- Users need to share files
  - P2P is not always the answer
  - Emails?

Functional expansion of the Web

- 15 years ago:
  - static content
  - providing information
  - coarse-grained access control
- Today:
  - Web 2.0
  - Service-oriented WWW
  - fine-grained access

Functional expansion of the Web

- Web services
  - Traditional “desktop” software is now available through your browser
    - Office suite
    - Media editing tools
    - Collaborating tools
    - ….
  - At its extreme: ChromeOS

The Good news

- Good news:
  - Broad selection of services with a wide variety of applications
  - Accessible through the Web from anywhere
  - No software-bloating for users
  - More free software due to a different way of making profit

Bad news…

- A user's data is now located somewhere else:
  - Privacy 
  - Availability
  - Integrity
- Sad story:
  - 2009: "personal information stored on your device--such as contacts, calendar entries, to-do lists or photos--that is no longer on your Sidekick almost certainly has been lost as a result of a server failure at Microsoft/Danger"

File Hosting Services

- Cloud-storage for the masses
- Share files with other users
- Security through obscurity access-control
- Sharing personal documents as well as pirated files [1]

Lifecycle of a file

- Alice decides to shares some digital content (file) through a FHS
- FHS received the file, stores it on its Cloud and generates an identifier which it:
  i. binds with the uploaded file
  ii. returns to the user in a URI form
- URI is shared depending on the nature of the uploaded file

File Identifier & Privacy

- The file ID is used to enforce access-control in a security-through-obscurity way
  - ID == access to file
- FHS are typically not-searchable
  - ID acts as a shared secret between a FHS and each user's files
  - Non-owners should not be able to "guess" this secret

Top 100 FHS

- We studied the top 100 FHS to discover, among others, the way they generate unique "secret" identifiers
  - Uploading files, recording the given ID and comparing
- Removed 12 that had search/browse capabilities

Sequential IDs

- 34/88 FHS were generating sequential identifiers
  - numeric, or alphanumerical
- 20/34 did not append any other non-guessable information
  - e.g. filename or secondary ID
- E.g.
  - http://vulnerable.com/9996
  - http://vulnerable.com/9997
  - http://vulnerable.com/9998

Scraping file information

- Given a link a user must follow a set of steps to actually download a file
  - Download “foo.txt” -> “Free user” -> Wait n seconds -> “Download “foo.txt”
- Advantageous for an attacker
  - Visit first page, scrape filename and file-size
  - Download only the files of interest

Crawling 20 FHS

- Designed a crawler for the 20 sequential FHS
- Run for 30 days
  - Random delays to avoid DoS and blacklisting
  - Scraping only the filenames and sizes (privacy)
- Results:
  - > 310,000 file records

Finding private files…

- Depending on the nature of a file, it will be shared in different ways
- Exploit the ubiquity of search-engine crawlers to characterize a file as private or public.
- Given a filename
  - 0 search results -> Private

Private Files Results

- Using Bing:
  - 54.16% of files returned 0 search results
  - Rough approximation of private files due to close pirate communities

Filetype	#Private documents
Images (JPG,GIF,BMP)	27,711
Archives (ZIP)	13,354
Portable Document Format	7,137
MS Office Word	3,686
MS Office Excel Sheets	1,182
MS Office PowerPoint	967

Back to the top 100

- 54 FHSs adopt non-sequential identifiers
- len(ID)

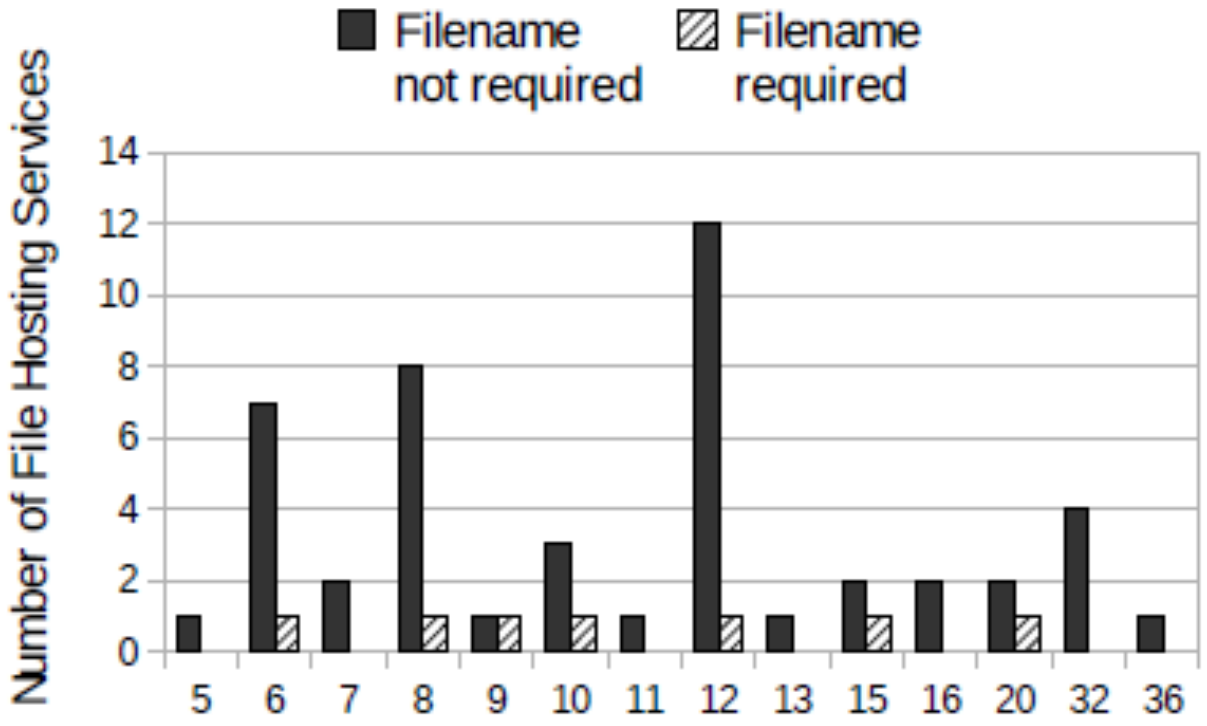

Figure 1: Length of the Identifier

Back to the top 100

- 54 FHSs adopt non-sequential identifiers
- len(C_SET)

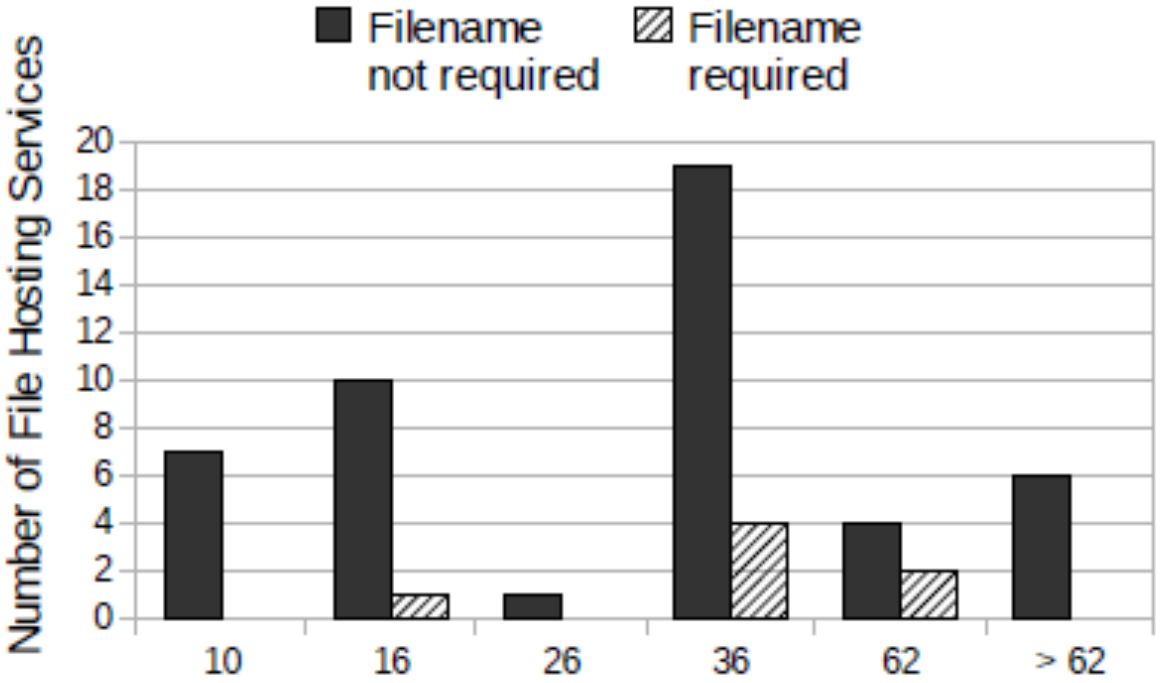

Figure 2: Size of the Identifier's Character Set

Random but short

- Brute-force short random identifiers

Length	Charset	#Tries	#Files Found
6	Numeric	617,169	728
6	Alphanumeric	526,650	586
8	Numeric	920,631	332

Design & Implementation errors

- Security audit of a popular FHS software product
  - Used in 13% of FHSs
  - Directory traversal vulnerability
  - De-randomization attack for deletion code
    - Report-link contained the first 10 characters of the 14-charater delete code
      - 16^14 -> 16^4 combinations

Status…

- File hosting services are vulnerable
  - Sequential identifiers
  - Weak non-sequential identifiers
  - Bugs in their source code
- Do attackers know about this?
  - How do we found out?

HoneyFiles

- HoneyPot for FHS attackers
  - Decoy files promising valuable content
  - Each file “called-home” when opened
    - <img/> in HTML files
    - embedded HTML in doc files
    - TCP socket in executables
    - Attempt to open page in pdf files

Carding forum

- card3rz.co.cc
  - fake underground carding community
  - One of the decoy files contained valid credentials for the forum
- Reasons:
  i. Hide our monitors
  ii. Do attackers use data that they find in illegally obtained files?

C◥rd3rz Login

Username

Password

Login

This website is for similarly minded people. Unless you have a valid username/password combination, you are adviced to leave...

NOW

HoneyFiles results

- Monitoring sequential FHSs for 30 days:
  - 275 honeyfile accesses
  - more than 80 unique IP addresses
  - 7 different sequential FHSs
    - 1 had a catalogue functionality
    - 2 had a search functionality
    - 4 had neither
  - Accesses from all around the world

Geo-location

HoneyFiles results

- Download ratio of each file:

Claimed content	Download ratio
Credentials to PayPal accounts	40.36%
Credentials for card3rz.co.cc	21.81%
PayPal account Generator	17.45%
Leaked customer list	9.09%
Sniffed email	6.81%
List of emails for spamming purposes	5.09%

card3rz.co.cc results

- 93 successful logins
  - 43 different IP addresses
  - 32% came back at a later time
- Attacks against the monitor and the login-form
  - SQL-injection & file-inclusion attacks

- Attackers do in-fact use data from illegally obtained files

Honeyfiles cntd.

- Monitor 20 non-seq. FHSs for 10 days:
  - 24 honeyfile accesses
  - 13 unique IP addresses
  - 3 different FHSs
    - Two of them offered a search functionality
    - The third didn't
      - but actually did…

Status…

- File hosting services are vulnerable
  - Sequential identifiers
  - Weak non-sequential identifiers
  - Bugs in their source code
- Attackers are abusing them
  - They are using the data found in other user's files

SecureFS

- A client must protect himself
- Encryption is a good way
  - Do people know how to?
  - If they do know, does their OS assist them?

- SecureFS
  - Encryption to protect a user's data
  - Steganography to mislead potential attackers

SecureFS

- Browser-plugin monitoring uploads and downloads
- Protects uploads on-the-fly:

SecureFS

- Browser-plugin monitoring uploads and downloads
- Rewrites download links to include the random key
  - http://unsafefhs.com/12345
  - http://unsafefhs.com/12345/sfs_key/[RND_KEY]

Future Work

- Security/Privacy monitor for well-known FHS
- Every illegal download/open would be registered to a Web service
  - Insecure FHS
    - Help users to choose a safe one
    - Put pressure on FHS developers to redesign their systems

Ethics

- We didn’t download user files
- HoneyFiles were not harmful to a user’s computer in any way
- HoneyFiles were uploaded as private files in various FHSs
- All vulnerable FHSs were notified

Conclusion

- Large percentage of FHSs fail to provide the user with adequate privacy
  - Hundreds of thousands of files ready to be misused
- Attacker know & exploit this fact
- A user must protect himself:
  - SecureFS